

GENERAL TERMS & CONDITIONS

Prices

All prices are per apartment per day. Included are accommodation, bed linen, heating, water, electricity, final cleaning and all fees and taxes, except the local tax. The amount of the local tax is calculated based on the municipal ordinance in force at the time of the stay in the municipal area. Currently it is € 1.75 per person from 14 years per day.

Payment

For the definite reservation the transfer of a deposit to our current account is required. The balance will be paid before arrival by bank transfer.

Arrival and departure

On the day of arrival, the apartments are ready for occupancy from 3 pm.

On the day of departure, we ask you to check out the apartments at 10 am.

Booking

Please note: The booking becomes binding upon payment of a deposit for confirmation (booking security) and the delivery of the booking confirmation. The deposit will not be refunded in case of cancellation. In addition, the following cancellation conditions apply:

Cancellation conditions according to art. 1382 of the Civil Code

There is no right of withdrawal according to the Italian Consumer Code. Nevertheless, we grant you the right to cancel your reservation under the following cancellation conditions in accordance with art. 1382 of the Civil Code:

Up to 120 days before the arrival date at the latest, the reservation can be cancelled without payment of a cancellation fee. Only the deposit will be retained.

In case of cancellation by the guest in the period between 119 days before the agreed arrival date and the arrival date itself, the guest is obliged to pay the following cancellation fees:

Cancellation no later than 60 days before the day of arrival: 50% of the total agreed price.

Cancellation less than 30 days before the day of arrival: 75% of the agreed total price.

In case of non-appearance of the guest ("no show") or early departure of the guest, the fee for the entire booking period is due in full.

Please inform us in time if you cannot start your vacation.

Privacy:

In accordance with GvD 679/2016, we inform you that your data will be used and stored exclusively for the processing of your order and will not be communicated or disseminated to third parties.